

**WELCOME to today's  
MCP Learning Community  
Webinar  
January 18, 2023**



**MEDI-CAL PALLIATIVE CARE MCP LEARNING COMMUNITY**

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# CCCC Annual Summit

CHCF is funding a limited number of scholarships to Medi-Cal palliative care providers to cover the registration fee for them to attend 2023 CCCC Annual Summit. Complete details about the Summit are available at [CoalitionCCC.org/Summit](https://CoalitionCCC.org/Summit).

Please help us spread the word!

Contact Keeta Scholl for details:  
[kscholl@coalitionccc.org](mailto:kscholl@coalitionccc.org)

COALITION FOR COMPASSIONATE CARE OF CALIFORNIA

KATE MEYERS & PROJECT TEAM

RACHEL JONES

E. WESLEY ELY, MD

JENNIFER MOORE BALLENTINE

15th Annual  
**Palliative Care  
SUMMIT**

**Listening, Learning, & Leading:**  
Shaping the Future  
of Serious Illness Care

**MAY 18-19, 2023**  
Hyatt Regency Orange County

# Housekeeping

- This webinar is being **recorded**.
- Links to the recording and slides from this webinar will be emailed to you in the next few days.
- **Post questions in the Q&A or chat box** at any time.

# Community Supports & Palliative Care

# Webinar MCP Discussants

**Tracy Hitzeman, RN CCM**  
**Executive Director of Clinical**  
**Operations**  
**Health Plan of San Joaquin**



**Mercy Kagoda, MD, Medical Director--**  
**Care Management**  
**Inland Empire Health Plan**



**James C. Cotter, MD MPH FAAFP**  
**Associate Medical Director**  
**Health Services Department**  
**Partnership HealthPlan of**  
**California**



# Webinar MCP Discussants

**Kim Bower, MD,  
Medical Director  
Blue Shield**



**Kristina Lotsunyak  
Program Palliative Care Administrator,  
Anthem Blue Cross  
MD, Lviv National Medical University,  
Ukraine**



# Community Supports

Community Supports are services or settings that MCPs may offer in place of services or settings covered under the California Medicaid State Plan --Community Supports are not plan benefits



Community Supports are intended as medically appropriate, cost-effective alternatives to a State Plan Covered Service



Community Supports are optional for MCPs to offer and for Members to utilize



MCPs may not require Members to use a Community Support instead of a service or setting listed in the Medicaid State Plan

# 14 Community Supports

Housing Transition Navigation Services

Housing Deposits

Housing Tenancy and Sustaining Services

Short-Term Post-Hospitalization Housing

Recuperative Care (Medical Respite)

Day Habilitation Programs

Caregiver Respite Services

Nursing Facility Transition/Diversion to Assisted Living Facilities

Community Transition Services/Nursing Facility Transition to a Home

Personal Care and Homemaker Services

Environmental Accessibility Adaptations (Home Modifications)

Medically-Supportive Food/Meals/Medically Tailored Meals

Sobering Centers

Asthma Remediation



# Community Supports: Internal/External Education

How has your plan addressed or is planning to address educating plan staff about community supports?

How has your plan addressed or is planning to address educating external stakeholders [palliative care providers] about community supports?

# Community Supports: Determining Eligibility

How has your plan addressed members acute (urgent) needs for community supports?

How has your plan addressed providing community supports proactively as preventative measures?

# Community Supports: Addressing Transitions

How is your plan  
addressing transitions off  
of community support  
programs?

# Community Supports: Orienting Providers to MCP Business Practices

What are the biggest challenges community supports providers have faced and how have you successfully addressed them?

How is your plan orienting community support providers to plan business practices (e.g., contracting, billing, etc.)?

# Community Supports: Pairing Community Supports and Palliative Care

What community supports has your plan offered as a combination, before or after palliative care?

# Key Takeaways



Questions  
Comments

